

Privacy Policy

GENERAL INFORMATION

The Manawatu Rugby Union is committed to protecting your privacy when you use the Manawatu Turbos website. It is for this reason that Manawatu Rugby Union has acquired a verified encrypted security certificate for the website (signalled by the green padlock next to the domain name in your browser). Manawatu Rugby Union and the Manawatu Turbos have also opted to use one of the most recognised payment gateways for the online shop feature; payment express. Payment express is used by a number of high profile e-commerce sites.

GENERAL AGREEMENT

By using the Manawatu Turbos website and/or supplying information, you agree to the following privacy policy.

DATA COLLECTION

When you place an order with us on the Manawatu Turbos website, your information will be added to our database. Your information will only be used in conjunction with orders you place. If you choose to opt in to our newsletter service you will be allowing us to send personalised email and/or SMS notifications of new products, special offers and exclusive news content. These notifications will always include an 'unsubscribe' facility. You can also choose to opt out of email updates upon registering your information with the Manawatu Turbos website. We will not sell, trade or rent your personal information to others.

We may collect information such as the address of your internet service provider, the name of the web page directing you and your browsing activity on the Manawatu Turbos website. Any information retrieved will be used to assist us in maximising the effectiveness of the Manawatu Turbos Website. No individual visitors will be identified in this data collection process.

LINKS TO OTHER WEBSITES

The Manawatu Turbos website may contain links to other websites. These websites will have their own privacy policies. We encourage you to review these, as we take no responsibility for the actions of linked websites.

UPDATING YOUR PERSONAL INFORMATION

You may update your personal information at any time by logging into the site and making changes under 'the details' section or by contacting us directly.

Manawatu Rugby Union

FMG Stadium, Pascal Street, Palmerston North 4410

PO Box 1729

(06) 3357 2633

info@manawaturugby.co.nz

Shipping Returns

DELIVERY

All orders within New Zealand are delivered door to door by NZ Couriers, Monday to Friday. Customers located within the North Island can expect your items to be couriered within 2-3 working days. South Island customers can expect delivery within 3-5 working days of order placement.

All orders to overseas addresses will be delivered through standard postal service. Delivery times may vary.

Anyone at the delivery address who receives the goods will be presumed by the Manawatu Rugby Union to be authorized to receive the goods. Once the goods are delivered to you, or an authorised representative, you will own them and it is your responsibility if they become lost or damaged.

Shipping costs are shown during checkout process.

RURAL DELIVERY CUSTOMERS

Please Note: Customers on the rural delivery register will need to allow another 1-2 days for delivery.

INTERNATIONAL CUSTOMERS

Currently we ship within New Zealand and Internationally. Shipping fees apply and will be added to your order upon selecting your shipping address at the checkout.

RETURNS

Please choose carefully as the Manawatu Rugby Union cannot accept goods for return if you have changed your mind. For any goods found to be faulty we will fulfil our obligations under the Consumer Guarantees Act 1993. Please contact us directly should this situation arise.

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Terms & Conditions

You can feel completely safe shopping online with the Manawatu Turbos

- We adhere to and abide by the New Zealand Fair Trading Act, and the New Zealand Consumer Guarantee Act.
- We use ANZ secure banking and credit card facilities.

Terms and conditions contained within this document govern the use of the Manawatu Turbos Online Service. You can access these terms and conditions at any time by clicking the "Terms and Conditions" link at the bottom of any page on this site.

PURCHASING FROM THE MANAWATU TURBOS

Payment for goods will be processed at the time of order placement. An order is placed on our website when you add a product/s to your shopping cart and proceed through the checkout process. Once you have entered or selected delivery, billing and any other relevant details, entered payment details and submitted your order, you will be transferred to a confirmation page thanking you for your order. A more detailed confirmation message will be sent to the email address supplied.

If we cannot supply items from your order for any reason, you will be notified via email and refunded in the manner in which you paid. The Manawatu Rugby Union uses the Hosted Payment page solution from DPS to process online orders for the Manawatu Turbos website and ensure all customers enjoy a safe and secure online shopping experience. DPS is committed to protecting the security of your data through the use of industry standard data encryption technology.

PRICING

Prices shown on this site are in New Zealand dollars (NZ\$) and include GST (15% Government Sales Tax). All prices are correct at the time of publication, however we reserve the right to alter prices at any time, for any reason, without notice.

1993 CONSUMERS GUARANTEE

The 1993 Consumer Guarantees Act sets out minimum standards for goods sold by the Manawatu Turbos Online Shop. In the event that goods are deemed of unacceptable quality or faulty, we have the right to repair, replace or provide a refund. We recommend you read the labels on the goods carefully before using the goods or washing them.

RETURNS, REFUNDS AND EXCHANGES

At the Manawatu Rugby Union we understand that for some people buying online can be a daunting experience. However we wish to help you with returns in accordance with the following points:

- Returned goods must be in original condition and supplied with packaging and labels (if applicable). Items must be unused and not damaged in anyway.
- The Manawatu Rugby Union do not cover the cost of return shipping, and are not liable for any damage or lost during return shipment.
- For any goods found to be faulty we will fulfil our obligations under the Consumer Guarantees Act 1993

Please note that the Manawatu Rugby Union can cancel any order up until the time it has been delivered to your specified delivery address. In the event of such a cancellation, you will be notified as soon as possible and a refund will be processed in the manner in which you paid. If the Manawatu Rugby Union cancels your order for any reason, neither you nor the Manawatu Rugby Union will be under any further obligation to one another.

CHILDREN

From time to time the Manawatu Rugby Union may provide content and information of interest to children. However, no one under the age of 13 years may provide personal information and no one under the age of 18 may place an order using the Service.

MODIFICATIONS TO WEBSITE

We reserve the right to modify or discontinue, temporarily or permanently, this website (or any part thereof) at any time, for any reason, without notice. You agree that we will not be liable to you or to any third party for any modification, suspension or discontinuation of the website.

ACCESSING OUR WEBSITE

Other than connecting to the Manawatu Turbos Online by HTTP requests using a web browser, you may not gain access to Manawatu Turbos website servers. You agree not to disrupt, modify or interfere with the Service or associated software, hardware or servers in any way. You also agree not to modify any content on the Manawatu Turbos website or use our site in an inappropriate way.

INTELLECTUAL PROPERTY

All copyright and other intellectual property within this site is protected by the Manawatu Rugby Union. You may not copy or display for redistribution to third parties, any portion of this site without the express permission of the Manawatu Rugby Union.

DISCLAIMER

While we endeavour to ensure all information contained within this site is accurate, errors and omissions may occur. The Manawatu Rugby Union does not accept any liability, direct or indirect, for any loss or damage, which may directly or indirectly result from any advice, opinion, information, representation or omission, whether negligent or otherwise, contained on this site. You are solely responsible for the actions you take in reliance on the content on, or accessed through this site.

The Manawatu Rugby Union reserves the right to change, move or delete any material contained within this site at any time, without notice.

The Manawatu Rugby Union shall not be liable to you or any third parties for any direct or indirect, consequential or punitive damages allegedly resulting from your access to or inability to access the Service.

AMENDMENTS TO THESE TERMS AND CONDITIONS

We reserve the right to modify, update or amend these Terms and Conditions at any time, without notice.

CONTACT

If you have any queries to these Terms and Conditions please don't hesitate to contact us

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Warranty

The Manawa Rugby Union will replace any product if that product requires repair due to a manufacturing or materials defect (faulty stitching, faulty zips, faulty material) appearing.

Exclusions – This manufacturer’s warranty is limited to manufacturing or materials defects. This does not include damage caused by wear and tear, condensation, dragging , abuse or misuse, accidents, spilt liquids, burn holes, extreme weather or damage caused by insects, animals or children.

How to make a claim – To make a claim on this manufacturer’s warranty please return your product to the Manawatu Rugby Union at the address below. You must provide the original proof of purchase. All transport costs related to returning the product for assessment or repair under this manufacturer’s warranty is payable by the customer.

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